

## ARU TERMS OF ADMISSION

- 1. General** - The following Australian Rugby Union (ARU) Terms of Admission apply to all ticket holders attending the event. By attending the event spectators agree to be bound by these Terms of Admission.

These Terms of Admission should be read in conjunction with the [Australian Rugby Code of Conduct](#), Match Venue Conditions of Entry and ticket conditions.

- 2. Ticket** – Patrons must not:

- (a) resell or transfer, or attempt to resell or transfer, the ticket at a premium;
- (b) use the ticket for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services; or
- (c) package the ticket with other goods and services.

Tickets must be carried at all times and produced upon request.

- 3. Refund/Exchange** – Tickets will not be refunded or exchanged except in accordance with the “Code of Practice for the Ticketing of Live Entertainment in Australia” (the Code), available at [www.liveperformance.com.au](http://www.liveperformance.com.au). Except as provided by the Code, to the extent permitted by law, ARU is not liable to any person for any loss (including consequential loss) arising out of, or in connection with, the cancellation or rescheduling of the event.

- 4. Refusal of Entry/Eviction** – ARU reserve the right to refuse entry or evict any person:

- (a) who breaches these Terms of Admission or where ARU has reasonable grounds to believe the person is likely to breach these Terms of Admission;
- (b) who jeopardises safety or security at the Match Venue or event;
- (c) deemed to be intoxicated or disorderly or under the influence of illicit substance;
- (d) attempting to bring in, or found in possession of Illegal, Prohibited or Restricted Items;
- (e) engaging in an Illegal, Prohibited or Restricted Activity;
- (f) failing to comply with lawful directions by ARU, Police, or Match Venue Security staff;
- (g) previously issued with a Court Order prohibiting entry to the event/venue, or ARU Banning Notice that still applies; or
- (h) not authorised to be in the Match Venue e.g. without a valid entry ticket or accreditation.

- 5. Security Screening** - All persons and their possessions may be subject to searches before entering the Match Venue and may be subject to search upon exit. Refusing a search of your person or possessions may result in refusal of entry or you may be asked to leave the Match Venue. Any person having entered the Match Venue and found to be in possession of an illegal, Prohibited or Restricted Item, shall have such item confiscated and may be evicted from the Match Venue and or prosecuted by Police.

- 6. Surveillance** - For the safety and security of patrons and staff, closed circuit television cameras (CCTV) cameras may be operating in and around the Match Venue. All persons entering the Match Venue consent to having their image recorded. In the event of an incident, any footage obtained may be provided to Police and the Match Venue and used to prosecute or support the implementation of a ban on a person, or for other law enforcement purposes.

- 7. Prohibited/Restricted Items** – The following is a non-exhaustive list of items that are prohibited by law and are not permitted to enter the Match Venue:

- (a) illegal substances including controlled, dangerous or illicit substances; and
- (b) flares, fireworks, weapons, explosives and smoke bombs.
- (c) Imitation, fake or toy weapons of any kind

The following items are considered restricted and are not permitted to enter the Match Venue:

- (a) alcoholic beverages;
- (b) glass bottles, cans and breakable containers;
- (c) missiles of any description;
- (d) recreational equipment such as skateboards, rollerblades and bicycles;
- (e) animals and pets (other than Assistance Dogs);
- (f) laser pointers;
- (g) computers and/or electronic equipment to aid a person/s to conduct live betting;
- (h) non-accredited photographic equipment and recording devices for commercial purposes including audio and video equipment;
- (i) confetti or shredded paper;
- (j) flag poles composed of materials other than plastic or wood or greater than 1.5 metres in length;
- (k) signs, banners, flags and clothing displaying offensive, political, National, racial or unauthorised commercial material;
- (l) eskies, coolers and iceboxes too large to be stored under a seat; and
- (m) any item determined by ARU that may cause injury, public nuisance or which is deemed dangerous to fellow spectators.

- 8. Prohibited/Restricted Activities** - The following is a non-exhaustive list of activities that are restricted or prohibited within the Match Venue and participation in such activities may result in eviction:

- (a) use of computers and/or electronic equipment to aid a person/s to conduct “live” betting;

- (b) smoking (other than in a designated area);
- (c) displaying commercial or offensive signage;
- (d) throwing objects of any description;
- (e) striking or igniting flares, fireworks, explosives and or smoke bombs;
- (f) offensive or racist chanting or language;
- (g) concealing identity with a scarf, balaclava, mask or other item unless for a religious, medical or other justifiable reason;
- (h) storage of equipment or standing/sitting in aisles or walkways; and
- (i) unauthorised soliciting and customer surveying.

**9. Responsible Consumption of Alcohol** - All persons entering the Match Venue are advised that:

- (a) they are entering a licensed premise;
- (b) persons identified as being intoxicated will not be permitted to enter;
- (c) persons found in possession of liquor will not be permitted to enter;
- (d) persons identified as being intoxicated will be removed from the premises;
- (e) it is an offence for minors to purchase and consume liquor;
- (f) it is an offence to purchase liquor for (or supply liquor to) minors;
- (g) persons supplying liquor to minors will be reported to the Police; and
- (h) penalties and fines may apply under the relevant State's Liquor legislation.

**10. Liability** - Viewing of ARU Controlled Matches and associated activities can be dangerous and may result in injury. Patrons viewing such activities do so at their own risk. Patrons bring personal items into the Match Venue at their own risk and assume all risk of any damage or loss (including property damage, personal injury, economic and consequential loss) however it arises at the Match Venue. The hirer and the Match Venue will not be held responsible for any damage to, loss or theft of a patron's personal property.

**11. Pass-Outs** - Are issued at the discretion of the Match Venue. Should pass-outs be granted, patrons wishing to re-enter the Match Venue must present both the pass-out and a valid ticket to regain entry. Persons will be subject to searches upon Match Venue re-entry.

**12. Photographs and Broadcasts** - Photographs taken within the Match Venue may be used only for private non-commercial purposes. Making or distributing of broadcasts, commentary, news reports or statistics (by any means including by mobile phone or other wireless device) is prohibited.

**13. Image Release** - Patrons grant ARU the non-exclusive right to use their image and likeness in any form or medium, as part of any broadcast or recording of the match and for any other commercial purposes (including in advertising and promotional materials).

**14. General Conditions** – The following general conditions apply:

- (a) patrons must occupy the seat specified on their ticket;
- (b) smoking is prohibited other than in designated smoking areas;
- (c) umbrellas are permitted into the Match Venue (subject to the Match Venue's Conditions of Entry) but, for the comfort of others, must not be raised in the seating or concourse areas;
- (d) for safety reasons, strollers and prams may not be permitted in the seating bowl;
- (e) unauthorised persons are prohibited from entering the field of play. Prosecutions may be pursued for unauthorised access to either the Match Venue or field of play; and
- (f) patrons are responsible for their own conduct whilst in the Match Venue and must pay for the cost of repair of any damage caused to the Match Venue as a result of their conduct.

**15. Breach of Terms of Admission**- If Patrons breach these Terms of Admission they may be:

- (a) denied access to, or evicted from, the Match Venue;
- (b) banned from attending future matches at the discretion of ARU;
- (c) subject to disciplinary action pursuant to the Australian Rugby Code of Conduct;
- (d) asked for identification by ARU (including its authorised contractors, agents or employees), Police, Match Venue Management or Contract Security staff.

Information collected from or on Patrons who breach the Terms of Admission may be shared between ARU, its Member Unions and Affiliates (as appropriate), Match Venue Management, Contract Security staff, Police and or Licenced Premises local to the Match Venue. This information may be used to prosecute or support the implementation of a ban on the person, disciplinary action or for other law enforcement purposes, and Patrons consent to such use.

**16. Privacy Waiver** - Patrons grant consent for their name, address, date of birth and photograph to be provided to the relevant State or Federal Police, Match Venue Owner Operator or Contract Security staff, in the event that they are evicted from or arrested within the Match Venue and for State or Federal Police to disclose to ARU the nature and result of any action or criminal proceeding initiated by Police as a consequence of their eviction from or arrest within the Match Venue.

**17. Privacy Notification** - All persons entering the Match Venue are advised, in accordance with applicable State and Commonwealth Privacy legislation, that the relevant State or Federal Police and Match Venue Owner Operators may provide ARU with the name, address, date of birth and photograph of any person detained or arrested by Police at the Match Venue, or evicted from the Match Venue and the nature of any action or criminal proceeding initiated by the relevant party as a consequence so that ARU can consider, and if deemed necessary, implement a ban on the person from attending future ARU Controlled Matches at nominated Match Venues.